



# RIS-3703-TOM issue 5

## Passenger Train Dispatch and Platform Safety Measures

### Briefing note

#### Background

The effective management of the departure of a passenger train from a station platform – the train dispatch process – is necessary for safe and efficient railway operation.

#### What is it about?

RIS-3703-TOM sets out requirements and guidance for the development, review and implementation of passenger train dispatch processes and measures to manage the safe behaviour of passengers at the platform train interface.

#### What has changed?

The change revises two topic areas of the standard: ‘Assessment responsibilities’ and ‘Requirement to review’. These topics contain guidance that has been amended to make it clearer that trade union health and safety representatives are key stakeholders in a risk assessment and should be informed of their assessment responsibilities ‘with enough time’ to allow them ‘to make the necessary arrangements.’ Involving relevant staff representatives when reviewing, modifying or implementing a method of dispatch helps transport operators take better decisions on a full range of control measures for the risks identified.

#### What are the benefits?

RIS-3703-TOM supports industry by setting out the risk assessment process supporting the

development, review, and implementation of train dispatch processes and measures to manage the safe behaviour of passengers (which includes members of the public) at the platform-train interface (PTI). This includes:

- trains stopping at the platform, as well as those passing through without stopping;
- operational requirements and guidance for specifying and implementing train dispatch processes; and
- guidance on the measures that can be implemented to manage the safe behaviour of passengers at the PTI.

The changes in RIS-3703-TOM issue 5 will help transport operators take better decisions on the method of dispatch.

#### Who is it for?

This standard is intended for those responsible for PTI risk management and operational standards, as well as those responsible for leading the review and consultation of risk assessments associated with PTI risk.